



# Music and Beyond 2024-2025

## Ticketing Policy and Information

### Tickets and Events

For each event, you must have a ticket or pass to enter. **Please reserve your tickets in advance on our website, or by calling 613.241.0777 ext. 505.** Tickets will also be available for sale at the door before the concert.

**Generally, doors open 45 minutes before the concert begins.** All seating is determined on a first-come-first-served basis. Seats are not assigned in the Reserved Section. Arrive early to ensure you get the seat you want!

If you arrive late to a concert, you might not be able to enter until there is a break in performance. For reserved section ticket-holders and Diamond Members, you may not be able to sit in the Reserved Section until intermission or an extended break in play.

**All tickets are final sale.** Refunds will only be provided for events that are cancelled by Music and Beyond. If you feel ill on the day of an event, we kindly ask that you stay home and contact [boxoffice@musicandbeyond.ca](mailto:boxoffice@musicandbeyond.ca) to discuss your ticket options.

### Health and Safety

Music and Beyond follows all health and safety protocols set out by our venue partners and by local authorities. We encourage all patrons use their judgement to make the best decision for their own health and safety.

Accessible seating will be available at every venue. Should you have any questions regarding accessibility, please contact our Box Office at [boxoffice@musicandbeyond.ca](mailto:boxoffice@musicandbeyond.ca).

### Extra Information

Water stations may not be available at every venue. We encourage all patrons to bring reusable water bottles with them.

Parking cannot be guaranteed at every venue and is not the responsibility of Music and Beyond. We encourage all patrons to plan their travel accordingly.